

JASON WARD

Fort Leavenworth, KS 66027 | (931) 436-7383 | wardjasonr@yahoo.com
www.linkedin.com/in/jason-r-ward

Results-focused leader with over 26 years of management, communications, and strategic planning experience within the Department of Defense. Developed an expertise in training, integrating new technologies and developing process efficiencies within the world of IT and communications. Believes honest and open collaboration are essential for project success, and that if you take care of the team, they will take care of the mission. Transitioning service member seeking career opportunities, available August 2024.

PROFESSIONAL EXPERIENCE

U.S. Army | 2010 – Present

Director of Strategy & Integration | 2021 – Present

Led a team in developing the Army's command and control system guidelines and provided key recommendations for future strategies to senior leadership.

- Collaborated with a diverse intellectual community to identify gaps in doctrine, organization, training material, leadership, personnel, facilities, and policy, and presented findings to senior leaders
- Managed diverse IT operations, encompassing technical support, multimedia services, and video conferencing, while successfully managing key contracts to enhance IT initiatives
- Played a pivotal role as the representative of the Operation Center, guiding the strategic development and task delegation of the Army's Unified Network Plan, leading to improved communication and operational effectiveness
- Directed and coordinated strategic training programs to identify and address areas of improvement, which informed the development of future training methods

Senior Communications Training Manager | 2020 – 2021

Supervised and trained specialized communication teams during extensive training simulations. Adeptly organized and handled daily activities, ensuring the timely and efficient completion of administrative, operational, and preparatory tasks.

- Prioritized and ensured the early establishment of local area networks, audio-visual systems, and telephonic services, guaranteeing seamless operations ahead of scheduled simulations
- Orchestrated the integration of specialized data circuits at the Fort Leavenworth Network Center, enhancing connectivity capabilities for classified commercial devices
- Acted as the Operations Chief during training in simulation activities, successfully preparing and sharing daily intelligence, which aided mainstream training units in their strategic planning

Information Technology Network Manager | 2018 – 2020

Provided global communication tools for special operations units and collaborated with top managers on communication strategies. Evaluated processes, established objectives, set timelines, formulated policies and implemented methods to enhance productivity.

- Coordinated and led the joint communications operational planning team to facilitate NATO Special Operations Component Command - Afghanistan headquarters relocation efforts; to include facilitating circuit actions, Information Processing Node procurement and installation, and multi-enclave wireless installations for the element
- Initiated a specialized group to consolidate individual Splunk contracts into an enterprise-wide licensing agreement, leading to a streamlined contract and a 20-percent cost savings
- Directed a four-person team in charge of the department's key tech and intelligence platforms, successfully prioritizing both future upgrades and immediate requirements, which enabled continuous support to the organization
- Managed the comprehensive acquisition and modernization of communication tools, aligning with the CEO's vision, informing the organization's decision to adopt a hybrid cloud approach

Director of Business Operations | 2017 – 2018

Managed network and service delivery for an organization with over 265 staff. Provided central service and network connections to 74 locations and more than 1,200 specialized operational units worldwide.

- Successfully managed the projects, maintenance, and operations for a 60,000 user global network by rolling out several service upgrades across three main networks, resulting in increased connectivity and zero downtime

Director of Business Operations | *Continued*

- Created a service-synchronization matrix and identified operational gaps, which halved the organization’s to-response-time to emergency situations such as Hurricane Irma and facility disaster recovery
- Introduced and enacted various technical protocols and operational guidelines, which streamlined activities of subsidiary teams and enhanced enterprise-service delivery

Senior Communications Manager | 2015 – 2017

Principle information technology advisor for a special operations group, ensuring reliable IT system connectivity to United States-based and Middle East locations.

- Led the establishment of a mobile communication center, allowing drones to transmit live video to special operation teams in various countries
- Spearheaded the development of a centralized operations facility, incorporating IT systems to optimize international communication, strategic planning, and intelligence dissemination
- Crafted a resource allocation framework to balance mission-critical activities and training efforts, ensuring seamless operations overseas and consistent training sessions

Executive Operations Manager | 2010 – 2014

Provided executive support to the Secretary of Defense. Oversaw the strategic information management center, ensuring seamless communication and delivering critical security insights.

- Fostered collaboration with leaders from various government and international agencies, ensuring the top executive's information and communication needs were efficiently addressed
- Aggregated and dissected intelligence community reports, offering immediate and actionable intelligence briefings to senior leaders during critical events
- Handpicked to spearhead the revision of critical operational documentation, achieving a first full-scale review codified across all military service components

EDUCATION | CERTIFICATIONS

Top Secret / SCI Security Clearance | Single Scope Background Investigation adjudicated July 2020

Master of Science (B.S.), Administration | Central Michigan University

Bachelor of Arts (B.A.), Sociology-Minor: Military Science | Eastern Illinois University

Security+ | CompTIA

SPECIALIZED MILITARY TRAINING

Capabilities Development Course | Planning, Programming, Budgeting, & Execution | Joint Planning Course

Army Command & General Staff Officer Course | Space Enabler | Signal Captains Career Course

HAVE ACE Close Air Support Course | Gryphon Group Mobile Protection & Counter Surveillance Course

Special Mission Radio System Course | SOF Deployable Node (SDN) Course | UH-60 Helicopter Repairer Course

MILITARY DECORATIONS

Bronze Star | Defense Meritorious Service Medal with OLC | Meritorious Service Medal with OLC