





2021 Business Plan

Core Purpose
We exist to make
Overland Park prosper.

Our Mission

We bring people together.
Lead the hard conversations.
Tackle the big issues.
We work hard every day to make

We work hard every day to make Overland Park the best place to build a business, a career and a home.

Goal 1: Drive Prosperity - The OP Chamber will boldly advocate for an agenda that drives prosperity at the local, state and federal levels.

- Be the advocate and resource for policies that foster business and community recovery from the pandemic.
- Be the first stop for new and growing businesses seeking information, resources and assistance
- Be the lead agency for job creation and workforce development in Overland Park
- Be a bold voice for action on inclusive public policy and community initiatives that drive success for all residents and businesses
- Be the leadership voice regarding strategic use of public/private partnerships to guide development to

- increase capital investment, jobs and workforce in Overland Park
- Partner with ForwardOP to implement our community vision; focusing Chamber resources on initiatives that enhance Overland Park's diversity, strengths, wellness and prosperity
- Engage business leaders with elected officials and staff at all levels of government from local to federal
- Clearly communicate the needs of the business community, recording elected officials' action on the Chamber's pro-prosperity agenda at the local and state levels

Goal 2: Lead - The OP Chamber will provide bold leadership for the future.

- Serve as thought leaders on critical issues, convening stakeholders and subject matter experts, and initiating partnerships to develop solutions
- Develop the next generation of leaders for our businesses and community through Leadership Overland Park and OP Young Professionals
- Launch Intern KCOP to expand internship opportunities in the region and build our talent pipeline
- Convene business and industry leaders to develop and share best practices that enhance diversity, equity and inclusion in the workplace and community

- Expand OP Young Professionals programming to be more inclusive and provide mentorship opportunities
- Provide access to leaders and their life lessons through the Executive Leadership Series and the OP Young Professionals CEO Unplugged Series
- Integrate Leadership Overland Park alumni into appointed and elected positions of leadership throughout the Chamber and region
- Increase voter participation through expanded Get Out the Vote efforts and votejoco.com

Goal 3: Connect - The OP Chamber will make connections that create business success.

- Foster connections through knowledge of community, market, products, services and needs
- Expand diversity throughout the community, workforce and elected leadership by creating a more welcoming culture through civic and business partnerships focused on diversity, equity and inclusion
- · Be the business resource and knowledge hub
- Convene member groups such as small business and tech councils, CEO roundtables and issue-specific

- groups to provide best practice sharing and feedback
- Celebrate business achievements through recognition and awards programs
- Provide opportunity for business and community convening through Chamber Foundation Center conference spaces
- Expand LEADS groups to enhance member marketing opportunities

Goal 4: Excel - The OP Chamber will achieve its bold mission through essential programming and financial strength.

- · Boldly tell the Chamber's story
- Continuously evaluate services and programming to enhance value to members
- Provide targeted communications and programming customized to member needs
- Enhance website to inform, educate and engage businesses and the community
- Develop new Communications Plan, enhancing social media presence to support prosperity mission
- Maintain financial integrity and long-term sustainability by increasing and diversifying revenue portfolio to enhance programming
- Continuously strengthen financial stewardship by applying best practices to accounting and investment policies and procedures, meeting or exceeding all U.S. Chamber benchmarks.
- Maximize the asset of the Chamber's home as a center for the Chamber, Chamber Foundation, tenant partners and critical community conversations.